# **PRIVACY POLICY**

**Effective Date:** 06/04/2021

Epiphany Hill Enterprises ("we," "us," or "our") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data when you visit our website or interact with our services.

#### 1. Information We Collect

We collect the following types of information:

#### **Personal Information**

- Name
- Fmail address
- Phone number
- Billing and shipping addresses (if applicable)

#### Non-Personal Information

- IP addresses
- Browser type and version
- Device information
- Cookies and tracking data

#### 2. How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders.
- Respond to your inquiries and provide customer support.
- Send promotional and marketing communications (with your consent).
- Improve our website and services.
- Comply with legal obligations.

#### 3. Sharing of Information

We do not sell or rent your personal information to third parties. We may share your data with:

- Trusted service providers who assist us in delivering our services (e.g., payment processors, shipping partners).
- Legal authorities, if required by law.

### 4. Cookies and Tracking Technologies

Our website uses cookies to enhance user experience. Cookies help us:

- Remember your preferences.
- Analyze website traffic and performance.

You can manage cookie preferences in your browser settings.

### 5. Security of Your Information

We implement industry-standard security measures to protect your data from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

#### 6. Your Rights

You have the following rights regarding your personal data:

- Access: Request a copy of the information we hold about you.
- Correction: Update or correct inaccuracies in your data.
- **Deletion:** Request the deletion of your data.
- Withdrawal of Consent: Opt-out of receiving marketing communications.

To exercise your rights, please contact us at [Insert Contact Email].

## 7. Children's Privacy

Our website is not intended for children under 13 years of age. We do not knowingly collect personal data from children. If you believe we have collected information from a child, please contact us to remove it.

# 8. Updates to This Privacy Policy

We may update this policy from time to time. Any changes will be reflected on this page with the updated effective date. We encourage you to review this policy periodically.

#### 9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

• Email: <u>epiphanyhillenterprises@gmail.com</u>

• Phone: <u>(800) 865-9630</u>

• Address: 21 E State Street Columbus Ohio 43215